

Refund policy

Apr 21, 2020

Note: This document covers only the section (subdomain) of the web page <https://investment.skillsplace.net/>

To place a refund, return or exchange request for donation placed with Skillsplace, You would need to contact Skillsplace via email at ad789087@outlook.com.

Please have your payment details available and provide a reason for your request in order to speed up your refund process. Your request will be reviewed within a 3 days standard response period and we will notify you via email of the results. We reserve the right to extend the standard response time in exceptional cases with a prior notice to you.

In cases of Direct Debit, the refund request can be processed only after a 6 weeks period from the payment date, period needed for your bank process settlement to complete. Skillsplace will only review and respond to your refund request after these 6 weeks period ends.

Refund, returns or exchanges request are accepted **up to 14 days** from the date of donation to Skillsplace. Skillsplace may grant extensions to this period for some special cases at its discretion.

Please note that if the Donations is already spent on we will not be able to approve the cancelation request.

If the refund request is granted by Skillsplace, payments are refunded as follows:

- Credit / Debit Cards payments will be refunded within one (1) business days;
- Wire Transfer and check payments will be refunded within seven (7) business days and the cost of transfer will be supported by the end user;
- PayPal payments will be refunded within one (1) business day;
- Other payment methods will be refunded between five (7) to seven (30) days.

Links

This document is an integral part of documents from the "Documentation" section of this website, our Cookie policy, Privacy policy and Terms and Conditions, as well as principles of contract law and common law.

Regards A.Denys,
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